

## Report of Damaged Product

Please report all damage(s) within 5 business days of the product delivery date.

Damage(s) reported beyond the "Inspection Period" outlined in Wilhelm Schmidlin AG's General Terms and Conditions of Sale and Delivery, is no longer valid.

### Complete the Schmidlin USA Complaint Form

This form can be downloaded at <https://www.schmidlinusa.com/us/downloads-us/documents>

#### Important:

Please include images of the damaged area(s) on the product and the packaging as it was delivered.

Send the completed document and all required attachments to [info@schmidlin.ch](mailto:info@schmidlin.ch) so the matter can be resolved as soon as possible.

### Schmidlin USA Complaint Form

Order number:	
Product name and size:	
Schmidlin article number:	
Quantity of articles:	
Delivery date (mm/dd/yyyy):	
Address of owner/property: (incl. contact person and phone number)	
Address of contractor: (incl. contact person and phone number)	
Detailed description of the damage:	
Photos of the disputed article*	
Photos of the package (as it was delivered)*	
Photos of the two quality control stickers (located on the outside/underside of the product)*	

\*Sent as email attachments along with the completed Complaint Form.

Further information regarding defective or damaged products can be found in the Schmidlin Limited Consumer Warranty. Refer to the Schmidlin USA Cancellation and Return Policy for information on cancellation and returns.